

Gerber Homes Warranty Service Request

For your protection and to ensure efficient operations, our Warranty Service System is based on your written report of non-emergency items. For accurate Customer Service, Gerber Homes will not take phone calls regarding warranty/repair items unless it is an emergency situation. Please use this form to notify us of warranty items.

Mail to our office at 1260 Ridge Road, Ontario, New York, 14519, fax to 315-524-7994 or email to anne@GerberHomes.com.

Thank you for your cooperation.

Name: _____ Date: _____
 Address: _____
 Phone: (H) _____ (W) _____

For office use
only

<u>Service Requested</u>	<u>Section # from Warranty Book</u>	<u>Warranty</u>	<u>Courtesy</u>	<u>*Maintenance</u>

*Maintenance signifies an item is the Homeowner's responsibility. This form will be reviewed and returned to you including the category of which each item falls.

Most of the products used in your home come with a one-year warranty, excluding major structural and exterior coverings. Please refer to your Home Owners Manual, RHBA Limited Warranty Guidelines (located in the back pocket of the Homeowner's Manual) and the specific manufacture warranties before completing this form.

Date Received by GH _____ By Whom _____
 Date Called Customer _____ Job Number _____
 Comments:
